



ALLIANCE FOR HOUSING

Oakland County Outcomes Committee Meeting Minutes

August 14, 2023

Attendees: Leah McCall, Ashley Cuniberti, Marc Craig, Audrey White, Bonnie Haney, Brittany Coronado, Genny Bull, Holly Gauthier, Jessica Keenan, Kevin Bogg, Rebecca Fitzgerald, Erinn Johnson

Client Survey

- We will be asking housing partners for client contact info of housed individuals to contact for their input on their experience and to engage with individuals with lived experience through the Reciprocity process as well as on CoC committees.

HARA Report Review of April, May, & June

- April calls reviewed: 21 with 100% of eligible and interested successfully referred on initial call.
- May calls reviewed: 24 with 95% of eligible and interested successfully referred on initial call.
- June calls reviewed: 21 with 100% of eligible and interested successfully referred on initial call.
- Group would like to see report of total calls taken in the month.
 - June had 2,108 tickets in the iCarol system alone.

Gap Analysis Review

- At the previous meeting, Brittany presented the gaps analysis with emphasis on system performance measures.
- What problem are we trying to solve?
 - Lack of affordable housing
 - Thinking outside the box such as shared housing plans.
 - Community impact, proportionately serving subpopulations/geographic locations.
 - Brittany has created an Analysis Worksheet to assist in answering this question.

Rapid Rehousing Exits

- MSHDA reviews additional points for pay for performance and we met 2 of 3.
- We did not meet 85% exits to permanent housing for RRH as we only had 80%.
- This may be due to HMIS workflow process of individuals entered/exited or follow-ups.

Next Meeting:

- September 11