



ALLIANCE FOR HOUSING

Oakland County Outcomes Committee Meeting Minutes

September 12, 2022

Attendees: Julia Steinberg, Jessica Keenan, Holly Gauthier, Karen Bertram, Leah McCall, Michelle Malmgren, Marc Craig, Ashley Burton, Rebecca Fitzgerald, Deirdre Mercer, Renee Hall, Audrey White, Bonnie Haney

1. Overlap of shelter stays while being housed – Update (AAQ)
 - Discussion around response about clients exiting housing due to landlord no longer accepting vouchers, to show accurate destination and adding notes of explanation if needed. Suggested contacting CoC for landlord engagement if needed.
 - Discussion around response about temporary exits, should not be exited from PH, valid explanation for overlap can be provided to LSA team, including AAQ response.
 - Start to collect feedback about support. Are we missing a connection with mental health providers that clients are comfortable with?
 - Create a separate workgroup or bring to SPFAC.
 1. Next SPFAC meeting is Monday, October 3 at 10am for those interested in joining the committee, contact Julia for virtual invite: jsteinberg-alliance@oakalndhomeless.org.
2. Continued discussion around System Performance Measures (SPM):
 - *M2 – Exits to permanent housing with returns to homelessness – previously discussed as best area to begin for our community’s focus*
 - M1 (a and b) – Length of Time Homeless
 - Lack of affordable housing is an issue in the community; may be helpful to look at racial disparity.
 - M7 - Permanent Housing Placement Retention
3. HARA Outcomes Report
 - April 2022:
 - Number of calls in random sample reviewed: 18
 - Number of program participants successfully screened and linked: 15
 - Percentage: 83%
 - May 2022
 - Number of calls in random sample reviewed: 21
 - Number of program participants successfully screened and linked: 18
 - Percentage: 86%
 - June 2022
 - Number of calls in random sample reviewed: 23
 - Number of program participants successfully screened and linked: 19
 - Percentage: 83%

Next meeting: October 10, 2022 at 11am