



ALLIANCE FOR HOUSING

## **Oakland County Outcomes Committee Meeting Minutes**

August 12, 2024

**Attendees:** Ashley Cuniberti, Audrey White, Holly Gauthier, Bonnie Haney, Gisele Poole, Genny Bull, Matt McCormick, Julia Steinberg, Jamie Sherwood, Leah McCall, Dayna Swindell, Erinn Johnson, Kevin Bogg, Kim Diggan, Kirsten Elliott

### **HARA Outcomes Reports – Presented by Genny Bull**

- Quarter 1-3 Outcomes Reports will be sent out with the meeting minutes.

### **Outcomes Focus Area Workgroup Updates:**

- Communication and Coordinated Entry
  - Group members include: Ashley Cuniberti, Matt McCormick, Holly Gauthier, Genny Bull.
  - Group is focusing on creating a training/resource to explain the Coordinated Entry (CE) process.
  - Group is developing a document of FAQs explaining the CoC, CE, how to connect, and what programs are available.
  - Goal is for document to unify messaging for community partners and stakeholders.
- Community Resources
  - Group members include: Audrey White, Bonnie Haney, Jamie Sherwood.
  - Audrey reviewed the 2-1-1 verification and updating process.
  - Group reviewed food assistance resources including:
    - <https://www.foodpantries.org/co/mi-oakland>
    - <https://pantrynet.org/>
    - Discussion around the ReciproCity app's capacity, functionality, and if it can include filters for resources.
  - Bonnie is combining efforts with Blueprint workgroups.
  - CHN is using a web-based database for resources.
- Housing and Landlords
  - Group members include: Jessica Lasher, Sarah Muhich.
- Employment and Staffing
  - Group members include: Gisele Poole, Erinn Johnson, Dayna Swindell

- Group asked for feedback around focus group questionnaire to be administered at the face-to-face Centralized Registry meeting on September 10:
  - What tools are needed for you to feel well-equipped, supported, and able to meet the needs of your caseload?
  - What are the largest barriers to being able to provide support to your participants?
  - Do you feel you have been provided with the training necessary to complete required tasks and support your participants effectively?
  - Outside of salary, what are other types of compensation that you feel are valuable?

**Next Outcomes Meeting:**

- September 9, 2024