



ALLIANCE FOR HOUSING

## Oakland County Outcomes Committee Meeting Minutes

September 11, 2023

**Attendees:** Leah McCall, Ashley Cuniberti, Audrey White, Bonnie Haney, Brittany Coronado, Genny Bull, Holly Gauthier, Kevin Bogg, Rebecca Fitzgerald, Erinn Johnson, Julia Steinberg, David Permaloff, Kimberly Diggan

### Review of Website Dashboards

1. [Community Analysis Dashboard](#)
  - Dashboard provides a breakdown of people we've served in 2023, including how many, how they were helped, demographic breakdowns, challenges they face, data quality, and more.
2. [Community Snapshot Dashboard](#)
  - This dashboard provides a breakdown of people we've served, inflow vs. outflow, demographics, system flow, and data quality.
  - This data can be filtered by a specific date range, populations, and projects.

### Gap Analysis

1. Community Focus
  - We need the community's input to identify a problem we would like to solve or an area where improvement is needed.
  - Group discussed potential issues around length of time in a program/length of time homeless, evictions, shelters vs. transitional housing.
    - Length of time clients stay in program is affected by various challenges including: income, criminal background, FMR, household size, lack of housing stock, landlord compliance/willingness to work with programs, etc.
    - What is the goal?
    - What data is needed to solve the problem?
      1. Client surveys? Landlords at the table?
  - Gap analysis form: <https://forms.office.com/r/fjdQPTmLLP>
    - Please add your input to the form at the link above by Monday, October 2.

- Feel free to send the link to others that may be able to complete the form as well (direct service providers, etc.).
2. System Performance Measures PowerPoint will be sent out with meeting minutes.

**Next Meeting:**

- October 9, 2023