



ReciproCity

Building applications that power
community connection.

The background is a solid dark blue. On the left side, there is a faint, stylized graphic of a globe. A plant with several long, pointed leaves is shown growing out of the bottom of the globe. The globe and plant are rendered in a lighter shade of blue, creating a subtle watermark effect.

Current Progress

Research & Design

(August, 2023 - February 2025)

1. Reviewed the current & future solutions for coordinating housing & homelessness prevention resources.
2. Interviewed stakeholders at local nonprofits, the county, State of Michigan and organizations + companies working at the Federal Level.
3. Summarized findings.
4. Created designs & work plans.
5. Launched prototypes for feedback (in progress)

The background is a solid dark blue. On the left side, there is a faint, light blue graphic. It consists of a steering wheel with a central hub and spokes, and a plant with several long, pointed leaves. The text "Lessons Learned" is centered horizontally and partially overlaps the steering wheel graphic.

Lessons Learned

Lessons Learned

1. Housing program coordination is complex.
2. There's a lot of willingness in this community to innovate & try something different to serve clients better.
3. We can adopt industry standards for managing referrals, digital identity, and integrating with third party directories (e.g. 211, MDHHS, etc)
4. Coordination challenges and resource access

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Future Plans

Build (May 2025 - October 2025)

1. Build & Pilot a system based on our initial design work
2. Have community determine business rules, eligibility criteria, standard requirements and equity / accessibility considerations
3. Start collecting intake / request data and send automated notifications to participants based on business rules we agree upon

Components in Progress

- Account Creation / Login
- User Profile Creation and Management
- Household Profile Creation & Management
- Application Management & Processing
- Applications - Collaboration Notes
- Program Roles, Program Partners, Administrators and;
- Invitation Management

Build 2 (October 2025 - March 2026)

1. Complete the roadmap established in the design phase
2. Explore third party integrations & establish data sharing agreements
3. Launch & pilot programs.

Ongoing Support (2026-Beyond)

1. Support
2. Maintenance
3. Explore third party integrations
4. Improvements based on community feedback

Three Ways You Can Help

1. Spread the word!
2. Connect us to anyone we should work with.
3. Submit all relevant documents related to housing & homelessness prevention resources to info@reciprocityapps.org



ReciproCity



Schedule a call:

www.reciprocityapps.org/schedule