



Oakland County Outcomes Committee
Meeting Minutes
November 14, 2022

Attendees: Julia Steinberg, Jessica Keenan, David Permaloff, Holly Gauthier, Erinn Johnson, Karen Bertram, Leah McCall, Michelle Malmgren, Ashley Burton, Rebecca Fitzgerald, Audrey White, Bonnie Haney, Sian Washington

1. Stepping through System Performance Measure (M1) in the Data Warehouse
 - SPM1 looks at length of time clients remained homeless.
 - Data Warehouse report breaks down data of subpopulations.
 - Average length of time clients remained homeless is 81 days.
 - Average length of time Black/African American clients remained homeless is 91 days.
 - Average length of time white clients remained homeless is 64 days.
 - Group looked at outliers including data quality errors.
 - Agencies running exit reports/un-exited client reports, and LSA may catch some data errors.
 - What reports can agencies run to catch data quality errors? Can the data warehouse catch outliers? Is locked data pulling into the data warehouse reports?
 - Agency admin to run reports and look at correcting data quality errors.
 - Once data is cleaned up, the group will then look at analyzing who we aren't serving well, or where to concentrate efforts as a community.
 - Data warehouse only shows SPM 1, 2, and 7 so group will focus on these 3 SPMs first.
 - Outcomes committee will look at these measures at the January 9 meeting.