



Office of Rental Assistance and Homeless Solutions

ESG FY2020-2021 Exhibit 1

October 1, 2020 to September 30, 2021

Due: August 28, 2020

Emergency Solutions Grant (ESG)

735 E Michigan Ave
P.O. Box 30044
Lansing, MI 48909



General Instructions for Completion

This document should be completed in its entirety, then distributed for the required review and signatures. This document and the required attachments should be submitted to your assigned Homeless Assistance Specialist by the deadline. Submissions will be accepted via email or mail. Your Homeless Assistance Specialist will send you an email to confirm receipt by the stated deadline. The email response you receive only confirms receipt of the sent documents, it does not indicate a thorough review has been completed.

Additional detail on submission and guidance for responses to specific questions are available in the Exhibit 1 Detailed Directions document.

Due Date:

Exhibit 1 and all required attachments are due to MSHDA by 5:00 PM Eastern time, August 28, 2020.

For Further Information

If you have any questions, contact the Homeless Assistance Specialist assigned to your region:

Michelle Edwards – edwardsm6@michigan.gov – 517-241-1156 – Regions 6 and 10

Stephanie Oles – oles@michigan.gov – 517-241-8591 – Regions 5, 7, and 8

Nicole Schalow – schalown@michigan.gov – 517-335-1852 – Regions 4 and 9

Jen Leaf – leafj@michigan.gov – 517-241-0099 – Regions 1, 2, and 3

Questions received after 5:00 PM Eastern time on August 26, 2020 are not guaranteed a response.

Exhibit 1 Attachment Listing

Required:

- ESG Memorandum of Understanding
- Homeless Preference for HCV Lead Agency MOU
- Independent Jurisdiction CoCs ONLY:**

Proof of MSHDA Stella P Access (use email mshda-hs@michigan.gov for log-in)

- Housing Inventory Chart (HIC) (See question 5.a.)
- System Performance Measures (See question 13)
- Pay for Performance Report (See question 14)

Conditionally Required: *(Required if updated or changed from previous year's submission)*

- Continuum of Care or Local Planning Body By-Laws or Operating Principles
- Coordinated Entry Policy and Procedures
- HUD Equal Access and Gender Identity Rule Policy
- Action Plan or Strategic Plan to End Homelessness
- Key Person Security Agreement (MSHDA 1796c)

Certifications:

By checking the boxes below, the Chairperson certifies that the statements are true.

- I, Rachel Densmore, attest that a copy of Exhibit 1 has been made available to participating Continuum of Care (CoC) or Local Planning Body (LPB) members.
- I, Rachel Densmore, attest that a copy of Exhibit 1 has been made available to community leaders that include the county/counties Director(s) of Health and Human Services, Director(s) of Mental Health, and the Chairperson(s) of the Community Collaborative, regardless of their regular participation in the CoC or LPB.

1. Continuum of Care (CoC) or Local Planning Body (LPB) Contacts

Name of CoC or LPB: Alliance for Housing

Counties Included in CoC or LPB: Oakland County Michigan

By signing below, each individual attest that they have reviewed the completed Exhibit 1 document and to the best of their knowledge all information provided is true and correct.

CoC or LPB Coordinator:	
Agency: Alliance for Housing	Title: Executive Director
Phone: 248-221-1854	E-mail: imccall-alliance@oaklandhomeless.org
Address: 1 N. Saginaw Suite 208	
City: Pontiac	Zip: 48342
Signature: <i>Leah McCall</i>	Date: 8.25.2020

CoC or LPB (Co-)Chair:	
Agency: Oakland Community Health Network	Title: President
Phone: 248-758-1986	E-mail: densmorer@oaklandchn.org
Address: 5505 Corporate Drive	
City: Troy	Zip: 48098
Signature: <i>[Signature]</i>	Date: 8/24/20

CoC or LPB (Co-)Chair:	
Agency: HAVEN	Title: Vice President
Phone: 248-334-1284 x 613	E-mail: emcrae@haven-oakland.org
Address: 801 Vanguard Drive	
City: Pontiac	Zip: 48341
Signature: <i>[Signature]</i>	Date: 8/25/2020



2. CoC/LPB Leadership

Name of CoC/LPB Member Agency/Organization	CoC/LPB Leadership Committee Member Name	Geographic Area Represented	Sub-populations Represented (if applicable)
Local Government Agencies:			
Community & Home Improvement Division, Oakland County	Kathy Williams	Oakland County	
Public Housing Authorities (PHA):			
McKinney Vento School Liaisons:			
Oakland Schools	Sara Orris	Oakland County	Y
Nonprofit Organizations (Includes Faith-Based Organizations):			
HOPE, CHN, South Oakland Shelter (dba Lighthouse) HAVEN, CG		Oakland County	G, CH, V, DV, Y, F, HA
Persons with Livid Experience of Homelessness:			
	Sylvia Clark	Oakland County	
Business/Business Associations:			
PNC Bank	Anne Harpe	Oakland County	

Subpopulation Abbreviations:

1. General – G
2. Chronic Homelessness – CH
3. Veterans – V
4. Survivors of Domestic Violence – DV
5. Youth – Y
6. Families – F
7. Persons Living with HIV/AIDS - HA

3. CoC/LPB Meeting Schedule

a. Complete the chart below with **CoC or LPB/LPW meeting** information of the CoC or LPB that is applying for this funding.

Meeting Date	Time	Location & Address
9.24.2020	9:30 - 12:30	Virtual meeting (due to COVID-19)
11.4.2020	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)
1.6.2021	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)
3.3.2021	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)
5.5.2021	9:30- 12:30	As of now, virtual meeting (due to COVID-19)
7.7.2021	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)

b. Complete the chart below with meeting information on the committee/group that is tasked with **leadership of the CoC or LPB** that is applying for this funding.

Meeting Date	Time	Location & Address
8.19.2020	1:30 - 3:00	Virtual meeting (due to COVID-19)
10.21.2020	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)
12.16.2020	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)
2.17.2021	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)
4.21.2021	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)
6.16.2021	1:30 - 3:00	As of now, virtual meeting (due to COVID-19)

c. At which meeting(s) will the FY2021-2022 ESG Exhibit 1 be reviewed?

8.19.2020 was discussed with Alliance Board, 8.25.2020 was put on Alliance website and Listserve

Note: It is mandatory for the CoC/LPB to provide the MSHDA Homeless Assistance Specialists with meeting agendas, minutes, and other pertinent events and information.



4. Action Plan

Continuums of Care (CoC) are required to create plans for their their community in order to achieve goals related to ending homelessness. Within the Balance of State (BoS), Local Planning Bodies are also encouraged to create plans that align with the BoS CoC but are tailored to the local community's needs.

- a. Has your community revised your Action Plan to align with the federal strategic plan, Home Together: The Federal Strategic Plan to Prevent and End Homelessness, and the Michigan Action Plan? If so, please enter the date of the revision: April 2018, We updated our strategic plan
- b. List your CoC/LPB's top three goals for 2019-2020 and describe the progress made in reaching these goals:

1) Provide Racial disparity training for CoC and partner agencies. That Alliance has partnered with C4 Innovations to bring Equity Training and Consultation to our community. The Alliance applied for funding for this and was awarded with 40,000 from the McGregor Foundation. This training focuses on reviewing and assessing equity work to-date, engaging staff and leadership, training, consultation and coaching, recommendations for Internal Change Objective to support the Alliance in prioritizing those objectives, developing an Equity Road map and performance benchmarks, developing customized curriculum and learning strategy, using tools and approaches for implementation, progress measurement, and developing a summary report and recommendations for sustainability. We are currently working with C4 Innovations and adapting this training under the circumstances of COVID.

2) Continue to increase employment services; ED has seat on Oakland County workforce development Board, she is able to express the needs of the population of individuals that we serve through the CoC

3) Increase staff within the CoC. The CoC currently has two full time staff. The CoC applied for AmeriCorps VISTA and was awarded. The AmeriCorps VISTA member was able to contribute with the process of obtaining the McGregor Grant, as well as with obtaining a grant from the MI Bar Foundation to help fund the program Functional Sentencing. The VISTA member worked on a communication plan that includes proactive communications and a coordinated response system for events and activities. The CoC is currently working on coordinating grants to be able to hire a part-time administrative staff. The CoC is also working on transitioning HMIS from Community Housing Network to the CoC.

- c. List your CoC/LPB's goals for 2020-2021 and describe your strategies for reaching these goals:

1) Taking over HMIS. The Alliance is actively working with Community Housing Network (CHN) to create a transfer plan. The Alliance is having weekly calls with CHN to talk through the process and is working on hiring for the new HMIS Director position.

2) Establishing a Landlord mitigation fund. The Executive Director of the Alliance has been able to make contact with County Commissioners about establishing a Landlord Mitigation Fund. A resolution has been put forward by the members of the Board of Commissioners.

3) Increasing staff. The CoC currently has two full time staff. The Alliance will work on coordinating funding to hire administrative staff.

4) Continue engagement with C4 Innovations and working with community partners to do our work through a racial equity lens.

5. Funding Sources

ESG funding provides resources to prevent homelessness and to re-house people experiencing homelessness. This funding is not intended to be the community’s entire funding source. ESG cannot supplant existing resources.

- a. Attach a copy of the community’s Housing Inventory Chart (HIC) for 2020. This should be the HIC that was submitted to HUD along with the Point in Time count for 2020. For Local Planning Bodies (LPBs) that have their inventory submitted in the full Balance of State PIT and HIC submission, you will run the HIC report in HMIS for the same date (January 29, 2020) but only for your geographic area.
- b. Detail any funding used in the community to serve households experiencing homelessness that does not appear on the HIC:

Funding Source	Administering Agency	Amount of Funding	Project Type	Units Projected	Provider ID

- c. For any source of funding that is “non-participating” in HMIS and is not a victim service provider, explain why and the plan to have it included in the next year’s report.

N/A

6. HUD CoC Program Funding:

- a. Explain how your community tracks expenditure rates of HUD CoC Program funding (both Independent Jurisdictions and Balance of State communities):

The CoC asks for eLOCCS draws from all HUD CoC sub-grantees and reviews HUD spending report.

- b. In the last completed federal fiscal year, what was the community's full federal award (i.e. Annual Renewal Demand) and how much was expended? For Balance of State communities, what was the full amount awarded and sub-granted within the LPB area and how much of that was expended?

The CoC spent 96% of the HUD FY2018 total allocation. The CoC received \$6,256,918 in the HUD CoC Program funds and spent 6,002,631.14.

7. Fairness of Funding

a. Describe the CoC/LPB funding decision-making process as it relates to MSHDA ESG funding.

The Alliance for Housing utilizes a funding approach that considers performance as well as local community need. We score projects based on meeting on HUD defined outcome measures for COC programs. For other programs, we utilize a variety of approaches including formula funding, and funding based on need and performance. For example, for MSHDA ESG, our community continues to see a high level of need for shelter services, therefore we funded these shelters with a high percentage of MSHDA ESG funds.

b. How are funding decisions aligned with the CoC's goals? (For LPBs highlight both the BoS CoC goals and LPB goals for this answer)

The Alliance for Housing leads the funding discussions, with the MSHDA RFP the % allocated are spelled out and there were no new applicants that did or could apply for these funds.

c. Describe how your allocation process embraces fairness and avoids conflicts of interest:

The funding follows the RFP put out by MSHDA.

8. Community After-Hours and Extreme Weather Plan

- a. List the HARA's normal hours of operation and explain the community's plan for calls after regular business hours and for other closures (holidays, inclement weather, etc.):

Community Housing Network hours of operation are 8:30 – 4:30 Monday through Friday. The phone system provides emergency information, including United Way 211, after hours. Additionally, all community resources that are available to program participants are published on the Community Housing Network Website to prevent any delay in locating resources. We also have Common Grounds crisis line and HOPE shelter that will take calls 24/7.

- b. Describe the community's plan and practice for warming and cooling needs during times of extreme weather conditions.

The shelters do not turn away individuals in the winter when the temperature puts individuals life as risk. The shelter does everything possible to ensure that people have a roof over their heads. The CoC will get notified when there are cooling centers open. The CoC then posts the locations on the listserve to notify all agencies so they are informed on where to send people.

9. Community Coordination

- a. Explain how your CoC/LPB builds public support to end homelessness in your community. Include how you engage with public officials, McKinney-Vento school liaisons, local Community Mental Health, Michigan Works, and other community leaders:

Our CoC attempts to build public support on an ongoing basis. Our Board of Directors is mandated to have public service officials from various sectors including the School system, MDHHS, OCHN, etc. In addition, we host community events and make all of our meeting information available to the public in an effort to engage a wider array of stakeholders than just the homeless service community. For example, we hosted a Poverty Simulation and where community members were able to learn about homelessness and to take a deep dive into how homelessness can impact families and individuals. The Alliance also participated & presented in a "Law Enforcement, First Responder, and Service Provider Symposium: Working with People Experiencing Homelessness". The event brought the community together with a mix of law enforcement, first responders and service providers and provided the community the opportunity to discuss the impact of homelessness and how we can work together to combat it. The Alliance Strategic Planning, Funding and Advocacy committee is responsible for spreading information as well as our website which offers a calendar of events and committee meeting agencies and or the public may attend. Our cross-discipline collaborations make sure that any ESG recipient or family in need of connection to the McKinney-Vento school liaison happens via completed referral to Oakland Schools.

- b. Explain how your CoC/LPB works with Victim Service Providers to ensure policies and procedures align with the [HUD Notice PIH-2017-08 \(HA\)](#) and the [Violence Against Women Reauthorization Act of 2013: Implementation in HUD Housing Programs, Final Rule](#) especially as related to your community's Emergency Transfer Process as required in the Final Rule.

The CoC has partnered with the DV shelter to aid in the referral process, and a DV staff works in conjunction with other agencies to ensure program participant's privacy. In addition, the HARA staff has been trained to use the Lethality Danger Assessment tool. The tool allows staff to measure lethality and provide a measurement similar to how we prioritize those experiencing Cat. 1 Homelessness with the VI-SPDAT in our community. The CoC has also established an Emergency Transfer Policy Plan. The Emergency Transfer Policy Plan identifies tenants who are eligible for an emergency transfer; the documentation needed to request an emergency transfer; confidentiality protections; and how an emergency transfer may occur. It also provides guidance for tenants on safety and security. The plan is based on a model emergency transfer plan published by HUD

10. Interagency Service Teams (IST)

- a. Does your community continue to use an IST to facilitate the referral of homeless households to permanent housing resources?

Yes OR No

- b. If "Yes", please describe the frequency of meetings, agencies involved, and privacy practices in place for the group.

These meetings happen every Tuesday of the year. 3 meetings via phone and 1 in person every month. However due to COVID these meeting have gone completely virtual until further notice. The workgroup consists of members beyond Permanent Supportive Housing (PSH), Rapid Rehousing (RRH), and Transitional Housing (TH) providers to make sure that decisions made are transparent. This measure also safeguards that all prioritizations would be with the community and potential program participant's benefit in mind, rather than to serve any organizations' needs. This also allows for coordination between different entities and program participants often participate in multiple programs over the course of resolving their homelessness. A QSOBAA (Qualified Service Organization Business Associate Agreement) was put in place to allow for sharing of information for those that share data in HMIS. Because of the need to share information beyond the partners covered in the QSOBBA, an MOU was put in place that allows for the partners to share program participant information to coordinate services. The Alliance also utilizes a Confidentiality Agreement when agencies are interested in seeing the progress of our registering/IST.



11. SSI/SSDI Outreach, Access, and Recovery (SOAR)

a. Name the SOAR case managers serving your CoC/LPB geographic area.

Community Housing Network (CHN) Rachael Phillips, rphillips@chninc.net, 248-824-7333

b. What efforts are being made to grow the number of SOAR applications completed?

CHN SOAR program is in the process of recruiting and hiring a new SOAR specialist. CHN is also going to continue to look for opportunities to recruit interns and / or AmeriCorps members to work on non PATH eligible SOAR cases. CHN's SOAR program continues to work with new partner organizations to expand its reach.

12. Targeting Over-Represented Populations/Sub-Populations

a. Indicate if your CoC/LPB has a By-Name List created for any of the following target populations:

<input checked="" type="checkbox"/> Veterans	<input checked="" type="checkbox"/> Youth
<input checked="" type="checkbox"/> Chronically Homeless	<input checked="" type="checkbox"/> Families
<input type="checkbox"/> Other:	<input type="checkbox"/> Other:

b. Describe progress made on target populations checked above:

The CoC has established a centralized housing registry (By-Name List) to provide equitable and consistent access to all potential program participants seeking permanent supportive housing, rapid rehousing and transitional housing in our local community. We have developed a centralized intake process with prioritization standards, and are able to provide continued implementation and oversight of the disposition process. Program participants must meet a minimum of Category 1 Homelessness. This group meets once a week via GoTo and once a month Face to Face, just is currently only meeting virtually due to COVID. Currently the Oakland County's PSH partners include representation from the following groups/ entities: HARA, CHN (PSH, RRH Provider); Lighthouse (TH, PSH, RRH Provider); SOS (PSH, RRH Provider); TTI (PSH Provider); Common Ground (Youth TH); OCHMIS; HAVEN (DV shelter); HOPE, Inc. (Low barrier shelter and recuperative care center); OCHN; OC Schools Homeless Liaison; OC Health Division; OLHSA; MSHDA; Veteran's Administration; OC Veteran's Administration and MSHDA Voucher Agents, as needed. The Alliance is also apart of the OC Veteran Task Force, this group meets once a week and Face to Face monthly but is currently only meeting virtually due to COVID. This group's mission is to end veteran homelessness in Oakland County. The goals are: to successfully identify all veterans experiencing homelessness in OC and list each veteran by name on a By-Name List within 72 hours of identification; and to permanently house all identified homeless veterans seeking housing within 90 days of identification. The By-Name list is used as a tool to help partner agencies track a veteran through the coordinated entry process and into housing. We are measuring our process by reviewing monthly reports provided by OCHMIS that document the Chronically Homeless and Veteran numbers. The Chronically Homeless report provides data about the number of Chronically Homeless identified, deactivated and housed. Along with reason for deactivation, how many active, how long to gather paperwork and approve an application, how many days after approval to locate and move into housing as well as the total time from referral to housed. The Veteran monthly report provides data on how may veterans are VASH eligible and VHA eligible within the month along with keeping track of homeless veterans in the last 6 months, and how many were identified, deactivated and housed in the last 6 months. We are reviewing these numbers in our monthly Outcomes Committee meeting to help the CoC identify target outcomes and best practices

13. Continuous Quality Improvement

- a. Explain the process your community uses to measure the performance of programs receiving ESG assistance. If there is no process in place, what steps are being taken to create one?

The Alliance for Housing continues to measure the performance of each of its ESG programs. The Alliance Executive Director (ED) is tasked with monitoring, evaluating, and providing feedback to each of the agencies receiving ESG assistance. The ED furthermore analyzes quarterly reports to confirm performance is reaching set targets. The Alliance's Project Monitoring and Performance Outcome Committee identifies outcomes/outputs and sets community-wide goals to improve the overall housing situation for Oakland County residents. The Outcomes Committee has also taken a deep dive into the specific areas: improving positive discharge destination and improving income at exit. As a CoC we are trying to develop strategies to continuously improve the above factors. We have created a training toolkit and video for increasing permanent destination to 90% (or higher) for PSH, RRH and TH and also for maintaining or increase permanent destinations to 50% or higher for persons exiting emergency shelter. The Toolkit identifies best practices, process and what will be looked at under a quarterly review.

- b. Describe the process to address projects that are under-performing:

The Alliance for Housing uses a performance review process without data HUD grants, MSHDA funded agencies are expected to participate in HMIS data quality meetings, attend and participate in Alliance committee meetings and be a part of the process for community success. Also the CoC will set up additional HMIS training or grant requirement training and work to bring the project up to standard. If the project doesn't improve it is at risk of losing funding through CoC or having funds reallocated. Additionally, as mentioned above, the CoC's Outcomes committee has specifically looked in to areas that need improvement and have focused their efforts into identifying best practices and issues within our community. We have also started to have quarterly 'deep dives' into the data to search for errors that can negatively impact outcomes.

- c. Describe how Homeless Management Information System (HMIS) data is being reviewed and evaluated to measure system performance within the CoC or LPB:

ESG grantees are required to assign an HMIS Agency Administrator who attends monthly meetings. Meetings incorporate discussions related to data quality, system changes, and compliance. Agency Administrators follow the prescribed HMIS reporting guidelines to ensure data is reliable and accurate. Administrators are also required to regularly submit data and outcomes reports to the SA1 for evaluation. HUD and ESG funded agencies submit monthly data quality reports to the CoC's HMIS SA1s. These reports cover the required data elements for project funders (ex. APR & CAPER). The SA1 monitors specific data quality elements, as well as program outcomes, through the use of the OCHMIS Progress Report. The OCHMIS Progress Report is a tool developed by the SA1s that highlights specific outcomes and data quality elements on an ongoing basis. This allows the SA1s to identify specific trends over time, as well as address concerns directly with agencies. In addition to these reports, the SA1s run quarterly outcome reports to monitor issues and performance. Reports include the System Performance Measures, MSHDA Performance Report, Discharge Destination Report, Length of Time to Housing, Timeliness, Length of Stay in Project, Homeless Veteran, Chronically Homeless, Recidivism and our County's Follow-Up Survey reports. The SA1s hold monthly data quality meetings to discuss data quality, workflows, technical issues, HMIS updates, and compliance. Each HUD and ESG-funded agency has a designated Agency Administrator (and back-up) who attends the monthly meeting. Attendance is tracked and also reviewed during our annual site-monitoring visits. Instance where absences exceed 2 months, the agency's leadership is contacted directly.

14. System Performance Measures

It is vital that all CoCs and LPBs regularly run reports on their system to assess and improve its function.

- CoCs must attach a copy of the latest System Performance Measures run and submitted to HUD via the Homelessness Data Exchange (HDX), HUD FY 2019.
- LPBs must run a System Performance Measure report for all projects serving their geographic area for the timeframe of 10/1/2018-9/30/2019 (HUD FY 2019).

15. Pay for Performance Measures

Attach a copy of the Pay for Performance Measure outcomes for the timeframe of 10/1/2019-6/30/2020.

16. Disclosure of Community Financial Assistance Guidelines

The MSHDA ESG Policy and Procedures manual provides a complete chart outlining the assistance, qualifications, and guidelines for processing Rapid Re-Housing and Homeless Prevention Financial Assistance. Communities are permitted to apply stricter guidelines, but with limits to those found in the chart below. No other added guidelines will be accepted. MSHDA will have final approval of additional guidelines.

- a. Disclose any guidelines your CoC/LPB has implemented below:

Inclusion here should not be considered as approval by MSHDA. Approval for additional caps should be received in writing from your Homeless Assistance Specialist.

MSHDA ESG Key Policies and CoC Disclosure Log
Income below 30% AMI <i>If you select to set a cap below 30% AMI please disclose:</i> N/A – use the below 30% AMI cap
Homelessness Prevention Financial Assistance <i>If you select to not provide Homelessness Prevention Financial Assistance, please disclose:</i> We provide prevention financial assistance to those who are below 30% AMI and highest need, limit of 3 months of arrearages and up to 3 months current rent, maximum of six months of assistance.
Rental Arrearages up to 6 months maximum <i>If you select to set a cap below 6 months, please disclose:</i> N/A use 6 months max cap, unless prior approval granted by MSHDA due to extenuating circumstances

Rental Assistance 9 months maximum (Note, no more than 9 months total in combination with Rental Arrearages)

If you select to set a cap below 9 months, please disclose:

Due to COVID-19 it is allowable to extend to 9 months if needed.

Security Deposit up to one and one half a month's rent

If you select to set a cap below one and one half a month's rent, please disclose:

N/A One month's rent

Utility Deposits and Utility Arrearages capped at \$1,500 per household per year for the combination of the 2 categories

If you select a set cap below \$1,500, please disclose:

N/A utilize the 1500 cap

Other: If there are other policy areas in which your community wishes to cap, list here:

If you wish to enforce additional caps, please disclose:

Program participants are required to pay 30% of their adjusted monthly income towards rent for current rent (does not apply to arrearages or SD)

17. Homeless Status for Housing Choice Vouchers

List any counties served within the CoC/LPB geographic area that do not have a shelter that serves the general population (any shelters that are not designed for domestic violence, recovery, or youth) for which you wish to use the MSHDA Doubled-Up category to place households on the Housing Choice Voucher Homeless Preference Waitlist.

N/A