

Alliance For Housing, Oakland County Continuum of Care Outcomes Committee Minutes

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| Date: | 6.12.2020 | Start Time: | 9:00 | Stop Time: | 9:45 | Location: | Zoom – Virtual Meeting |
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Members Present: Ashley Burton, Angela Gougherty, Charlotte Blackwell, Erica Partee, Joseph Figlioli, Leah McCall, Rebecca Fitzgerald, Sarah Sporny, Marc Craig, David Permaloff, Kevin Bogg, Sian Washington, Erinn Johnson

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| Facilitator: | Leah McCall/ Angela Gougherty | Scribe: | Ashley Burton |
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| Item | Discussion | Outcome | Action Item | Responsible Person and Due Date |
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| <p>1. Training Guide Related to Discharge Destination</p> | <p>Check if MSHDA is waiving the pay for performance this year</p> | <p>Tool-kit video & Document LINK</p> | | <p>Leah McCall</p> |
| <p>2. Income at Exit Tableau (Income at Exit is under Outcomes 2 Tab) a) Review Data</p> | <p>This is a system performance measure that we submit on an annual basis.</p> <p>Income is looked at in the following ways</p> <ul style="list-style-type: none"> • Exit with earned income • Increase in earned income • Exit with other income • Increase in other income • Annual Updates/Exit with any income • Increase in any income | <p>Group went through each project and discussed data.</p> <p>Tableau (Income at Exit is under Outcomes 2 Tab)</p> <ul style="list-style-type: none"> • Exit w/ Earned income: <u>Emergency Shelter</u> – percentages are not extremely high, this is to be expected as people do not tend to stay in shelter for a long time. • Increase in Earned Income: <u>Emergency Shelter</u> – Percentage is lower • Exit with other income: <u>Emergency Shelter</u> – Percentages go up, people tend to be exiting with other income. • Annual Update/Exit with any income: <u>Emergency Shelter</u> – Over 50% in Q4 • Exit with Earned Income: <u>Transitional Housing</u> – Overall | <p>Important to strive for certain percentages, look at trends to see if we are making improvements over time. HUD wants to see us doing better each year – We are measured on whether we made improvements from the year prior.</p> <p>Question: What are we doing with program participants that are at the end of the program time? Due to COVID-19, are they to be kept in program or released? This will impact reports; how should this be addressed?</p> | |

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| | | <p>has been around 30% for last quarter.</p> <ul style="list-style-type: none"> • Increase in Earned Income: <u>Transitional Housing</u> – at 17% for last quarter. • Exit with Other Income: <u>Transitional Housing</u> – 17% for last quarter. (there are only 6 leavers in the program – reason why it could be low) • Annual Update/Exit with Any Income: <u>Transitional Housing</u> – at 50% for last quarter. <ul style="list-style-type: none"> • Exit with Earned Income: <u>Rapid Rehousing</u> – 32% for last quarter. • Increase in Earned income: <u>Rapid Rehousing</u> – 6% for last quarter. • Exit with Other Income: <u>Rapid Rehousing</u> – 32% for last quarter. • Increase in Other Income: <u>Rapid Rehousing</u> – 3% for last quarter. • Annual Update/Exit with Any Income: <u>Rapid Rehousing</u> – 69% for last quarter. • Increase with Any Income: <u>Rapid Rehousing</u> – 8% for last Quarter. <ul style="list-style-type: none"> • Exit with Earned Income: <u>Permanent Supportive Housing</u>– 24% for last quarter. • Increase Earned Income: <u>Permanent Supportive Housing</u>– 24% for last quarter. • Exit with Other Income: <u>Permanent Supportive Housing</u> – 47% last quarter • Increase with Other Income: <u>Permanent Supportive Housing</u> - 24% for last quarter | <ul style="list-style-type: none"> • RRH received some extensions with their rental assistance. • Leah reported that there is a way to extend program to make sure people do not return to homelessness. | |
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| <p>b) Determine Threshold</p> | <p>Will have two groups; Data review & Training Guide</p> | <ul style="list-style-type: none"> • Annual Update/Exit with Any Income: <u>Permanent Supportive Housing</u> – 71% for last quarter. • Increase in any Income: <u>Permanent Supportive Housing</u> – 47% for last quarter. <p>Data Review Team: Ashley, Angela, Leah, Marc, Rebecca, Sarah, Sian, Erinn</p> <p>Training Guide Team: Charlotte, David, Erica, Joseph, Kevin</p> | <p>Next meeting will be working meeting, look for GoTo invite.</p> | |
| <p>NEW ITEMS</p> <p>1. Annual Retreat</p> <p>2. Outcomes Master Plan</p> | <p>David will assist Angela in reporting out at the Annual Retreat.</p> <p>Getting all our resources and documents that we created into a master doc/tool for it to be easier for agencies to get information out of. Encompasses all of the information we have and goes into detail about what our outcomes and strategies are; an evolving document of different items so it is all in one place.</p> | <p>Please provide your input: <u>Framework Document</u>.</p> <p>Once we have information, how are we going to address it? Come up with overarching strategy then individualize it with each toolkit.</p> | | |
| <p>STANDING AGENDA ITEMS</p> <p>1. Quarter Outcomes</p> | <p>Reports have been moved to Tableau Public Site</p> | | | |

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| <p>2. Landlord Mitigation Fund Update</p> <p>3. Stakeholder Feedback</p> <p>a. Traveling Focus Group - Follow-up/next steps</p> <p>b. Landlord Survey Results - LL Committee update</p> | <p>- Deep Dive – Future topics- Income at Exit & Family Size impacting move-in date - Follow-Up Surveys Results</p> <p>No updates. Leah will reach out again.</p> <p>Plans on doing Focus Groups within the Racial Equity work with C4.</p> <p>Being worked on within Landlord Engagement Workgroup.</p> | | | |
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Ashley Burton
Scribe

7.13.2020
Date

Next meeting will be on Friday, August 14, 9:00 – 10:30 via GoTo