

Alliance for Housing, Oakland County Continuum of Care Outcomes Committee Minutes

Date:	1.9.2020	Start Time:	9:02 AM	Stop Time:	10:20	Location:	OCHN
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Members Present: Angela Gougherty, Rebecca Fitzgerald, Erinn Johnson, Ashley Burton, Leah McCall, Joe Figlioli, Sarah Sporny, David Permaloff, Renee Hall, Charlotte Blackwell, Marc Craig

Facilitator:	Angela Gougherty/Leah McCall	Scribe:	Ashley Burton
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Item	Discussion	Outcome	Action Item	Responsible Person and Due Date
<p>1. Quarter Outcomes Report</p> <ul style="list-style-type: none"> • Deep Dive • Please find the document HERE 	<p>Looking deeper into a couple areas of our data – areas where there may be issues or areas where we can improve.</p> <p>Discharge Destination: Went over document that workgroup created. This document goes over strategies and a new way of approaching start date. Comprehensive document to use as a template, for how we approach other outcomes.</p>	<p>Focus in on 3 different areas</p> <ul style="list-style-type: none"> • Discharge Destination (MSHDA performance measure) • Income at Exit (MSHDA performance measure) • Family Size and Move – In Date <p>Defined what the issue was – how new start date is impacting overall discharge destination and how it includes people who may have never qualified for the program. The issue is what we can do to produce better outcomes for people that have a start date that do not move in.</p> <ul style="list-style-type: none"> • Is our definition different from other counties for 		<p>All reports available on the Alliance Website</p>

	<p>Current pos discharge destinations:</p> <ul style="list-style-type: none"> • ES: 54% • TH: 81% • RRH: 69% • PSH: 67% <p>Focus on a number goal:</p> <ul style="list-style-type: none"> • Increase pos. destination to 85% for persons exiting TH, RRH & PSH This is a standard that MSHDA has set for pay for performance bonus. We did not meet this last year. 	<p>RRH in regards to start date and move in date?</p> <ul style="list-style-type: none"> • Leah has talked to multiple counties to see what they were doing – they were not starting anyone with a start date until they were ready for housing. We now ask, if they want to program if they are eligible and if there is a slot available. • Incorporating RRH to the Prioritized Registry has helped the process of identifying who has the highest need <p>Look back at our own data to see the specific exits of pp and how they directly impacted the percentage. The numbers reflect all leavers, meaning all household members – not just HH.</p>	<p>Break down the numbers and look at pp’s that have a negative discharge destination and come up with a good case scenario.</p> <p>Develop training guide specific for discharge destination.</p> <p>Developing training video that can be presented from Outcomes Committee - e.g. make it avail on Alliance Website.</p>	<p>Have two groups:</p> <ul style="list-style-type: none"> • One will drill down on the numbers, the other will focus in on the training guide. <p>Next meeting will be a working meeting –</p>
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<p>2. Listen for Good</p> <p>3. Referral to Registry/CES (intake at agencies)</p>	<p>Discussed Strategies for client engagement, in regards to pos destination we will focus on:</p> <ul style="list-style-type: none"> • Identify a client's destination prior to exit. • Identifying a client's destination after exit. <p>Discussed staff feedback, Specifically, what are the barriers for people moving into housing with move in date: They have actually moved into a unit but exited to a non-pos destination.</p> <p>The survey is done, the workgroup will meet together to have more discussion about how to ask the questions.</p> <p>Registry is only getting referrals from CHN and HOPE of PSH and RRH. Will be brought up at Face to Face at the Prioritized Registry Meeting.</p>		<p>Look up HUD standard definition for what negative discharge is.</p>	<p>to work through the data.</p> <p>Goal of having this done by April</p>
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<p>4. Landlord Mitigation Fund</p> <p>5. Distribution of Persons in RRH & PSH for 2019.</p> <p>6. Stakeholder Feedback</p> <p>a) Follow-Up Surveys Results</p> <p>b) Traveling Focus Group</p> <p>c) Landlord Survey Results</p>	<p>Updates to come.</p> <p>Still being worked on – updates to come.</p> <p>No new reports.</p> <p>Take the outcomes from this traveling focus group to put together a map of free local resources.</p> <p>Last year around this time we started putting together the LL survey. Get landlord information together to send out again to keep track on an annual basis.</p>	<p>We will ask the same questions if we send out the survey – Taylor E from CHN has a list of LL.</p>	<p>Determined that we need to create a Landlord Engagement Committee to strengthen partnerships with landlords. – Use the survey results and apply that to what landlords are looking for.</p>	<p>Alliance – Joe will lead.</p> <p>Leah will send out on Alliance LS.</p>
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Next meeting will be February 13, 2020 9:00 at CHN 5505 Corporate Dr. Troy, MI 48098
This will be a working meeting – please bring your laptops