

**Alliance for Housing, Oakland County Continuum of Care
Outcomes Committee Minutes**

Date:	12.12.19	Start Time:	9:03 AM	Stop Time:	10:30	Location:	OCHN
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Members Present: Charlotte Blackwell, Angela Gougherty, Kerrie Kennedy Pawluk, Rebecca Fitzgerald, Erinn Johnson, Ashley Burton, Leah McCall, Joe Figlioli, Sarah Sporny, Erica Partee, David Permaloff

Facilitator:	Angela Gougherty/Leah McCall	Scribe:	Ashley Burton
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Item	Discussion	Outcome	Action Item	Responsible Person and Due Date
1. Annual Report	<p>2018 Annual Report is complete. Has been submitted to the Alliance Board, has been approved.</p> <p>Issues have been brought up in HMIS pertaining to primary/secondary race questions and how it is not actually a HUD requirement -- is very much structured in service point.</p>	<p>Next year the report will include dollars received for programs.</p> <p>Shelter beds do not include warming centers.</p> <p>Heavily Focused on demographics</p> <p>Angela has communicated with MCAH that this is not an efficient way to look at this and it is creating a lot of basis. HUD does not say you have to list a primary and secondary HUD says you have 5 race options and you can pick up to 5.</p> <p>Angela also realized that in the report that MCAH provide</p>	<p>Angela will create a cover page.</p> <p>Ashley will put on the Alliance website. You can find it under the "DATA REPORTS" tab</p> <p>If there are other things like this that you are noticing, it is important that we communicate them up to MCAH. Please let Angela know.</p>	

<p>2. Quarter Outcomes Reports</p>	<p>There has also been issues with the gender question, and how individuals are asked which gender they are.</p> <p>A lot of people experience Domestic Violence (DV); this is an area we should look into.</p> <p>There is currently no report that pulls on Category 4. The report is based of people that are Category 1. It could be where the report pulls category 4 then breaks it down into other sub-populations.</p> <p>Available now on Alliance website, under the DATA REPORTS</p>	<p>to OCHMIS is that they only break down racial categories by 1 category, so there is no option for multiple races; it is bases it off what individuals put for their primary race.</p> <p>This means that the racial demographics are inaccurate.</p> <p>Adding in a sentencing of how to ask the gender question, such as what gender do you identify with.</p> <p>Case managers/ Providers would like safety planning training from HAVEN/LH to be better equipped for DV situations.</p>	<p>Send the state our feedback from the Alliance and list out what we think ask a community and changes that might be reworded fairly easily and still get the same information.</p> <p>Alliance will communicate to LH/HAVEN</p>	<p>Angela will draft together and send to agency administrators and Alliance and see what feedback we get.</p> <p>Leah</p>
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<p>3. Listen for Good (HOPE, CHN, LH)</p>	<p>tab.</p> <p>These reports include the same information that is in the annual report but looking at the current year.</p> <p>Discharge destination is a topic that we have been focusing on. It will be changing with the way we are now looking at start date.</p> <p>The survey has to be for current clients. Need at least 3 cycles of 50 people.</p> <p>There are a few questions that are required that have to be used.</p>	<p>‘Other’ on the report is still considered a non-positive destination, deceased is taken out of the calculation. ‘Other’ is used as an umbrella for situations such as, client doesn’t know, disappears or client does no exit interview.</p> <p>Sarah has drafted a form. Still to be determined when/how the surveys will be asked.</p> <p>July 2020 is end date.</p>	<p>Once a month dedicate a meeting to looking in – depth at our quarterly report. Feedback for why numbers are up & down. This will help focus on how to address our outcomes</p> <p>Three outcomes we want to really focus on for next meeting:</p> <ul style="list-style-type: none"> - discharge destination - income at exit - Family size and move in date 	
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<p>4. Referral to Registry/ CES (intake at agencies)</p>	<p>As we are now doing RRH/TH/PSH referral to the registry we are discussing our overall process.</p> <ul style="list-style-type: none"> - Discuss the screening process: what is the feasibility of an agency being able to screen someone, do a VI...how does that work into an agency that is already providing a certain level of services? <p>In the Spring time we are going to have to follow strict requirements in HMIS for doing Coordinated Entry episodes for clients.</p>	<p>In this committee we can plan/develop the policy piece to help up identify outcomes. Maybe do a deeper dive into how we are doing these intakes so we really are coordinating to the best of our abilities.</p> <p>HUD wants to be able to pull data on how an individual works their way through Coordinated Entry.</p>		
<p>5. Landlord Mitigation Fund</p>	<p>No updates.</p>	<p>Leah is still having discussions with commissioners.</p>		
<p>6. Distribution of Persons in RRH & PSH for 2019</p>	<p>This is a map of everyone currently in project and the distributions of where their locations are in the county.</p>	<p>Will be ready for the next meeting.</p>		

<p>7. Stakeholder Feedback</p> <p>a. Follow – Up Survey Results</p> <p>b. Traveling Focus Group</p> <p>c. Landlord Survey Results</p>	<p>These are sent out via email. We had 10 completed for this quarter so far. Nothing too significant to report.</p> <p>Would like to do some planning with the outcomes that we received from these focus groups.</p> <p>Will be sending out again, last year sent out in February. Start preparing in January.</p>	<p>Create a list / discuss ideas at next meeting for what we can do pertaining to these outcomes. Please see attached for the Power Point with the survey results.</p>		
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Next meeting will be January 9, 2020 9:00 at OCHN 5505 Corporate Dr. Troy, MI 48098