

Alliance For Housing, Oakland County Continuum of Care Outcomes Committee Meeting Minutes

Date:	March 12, 2018	Start Time:	10:05 a.m.	Stop Time:	11:20 a.m.	Location:	CHN
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Members Present: Marc Craig, Leah McCall, Angela Gougherty, Erinn Johnson, Keri Kennedy, Charlotte Blackwell, David Permaloff, Rebecca Fitzgerald

Members Absent: Rosie Jones, Jenny Poma

Facilitator:	Marc Craig & Leah McCall	Scribe:	Ashley Burton
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Item	Discussion	Outcome	Action Item	Responsible Person and Due Date
<p>Community outcomes across the CoC</p> <p>Households in RRH exiting to permanent housing at 77%</p>	<p>Data report summary on ES, TH, RRH, PSH</p> <p>Measure from MSHDA Pay for Performance.</p> <p>As we continue to move forward, federal and state funding will be based off our outcomes.</p> <p>Discussion on how rent is paid and program participants are closed out, how do they not have a permanent destination.</p>	<p>Led to discussion on permanent housing destinations and how to improve.</p> <p>Run numbers on quarterly bases for review and continue to look into where program participants are dropping off.</p> <p>A cause could be having a start date, no move in date but exit date; they never received housing so that lowers numbers</p>	<p>Follow up meeting about RRH project entry workflow with CoC partnering agencies specifically regarding length of time between start date and move in date.</p>	<p>Leah</p>

<p>Length of time providers keep spot for program participant while incarcerated.</p>	<p>Agencies are using different lengths of time.</p>	<p>Discuss with agencies what length of time they are using and what would be appropriate with consideration of regulations and funding. HUD mandate is max 90 days, most agencies use 30.</p>	<p>Standardize the amount of time providers keep spot for program participants while incarcerated.</p>	<p>Leah</p>
<p>Follow up survey</p>	<p>From a CoC level, mandate 90, 180 day follow up to get updates about client's current living situation.</p>	<p>Get follow-up survey into practice. Make sure each provider is taking part.</p>	<p>Angela will craft email, Leah will send out.</p>	<p>Angela and Leah</p>
<p>HARA Outcomes Oct-Dec 2017</p>	<p>Successfully screened and linked: <u>October</u> 95% <u>November</u> 94% <u>December</u> 100%</p>			
<p>HARA Proposed Outcomes and Methodology moving forward (beginning April 2018 pending committee approval)</p>	<p>Current reports have demonstrated 100% for accuracy in appropriate referrals to the HCV waitlist but often involved extensive review and backtracking as potential program participants do not get added to the waitlist for a variety of reasons including but not limited to program</p>	<p>The new indicator will not be pulled from an HMIS generated report.</p> <p><u>The new indicator:</u> Scheduled evaluations of quality of calls will be utilized (for internal purposes as well as for HARA) Also a review of 3 calls per Housing Specialist per month. This will allow for equal review</p>		

	<p>participants:</p> <p>*not literally homeless or eligible for HCV based on additional follow up</p> <p>*left shelter and we were not able to contact, situation changed</p> <p>*did not have a full SS number to provide</p> <p>Currently backtracking can take as many as 10 hours per reporting period with follow up with staff as many team members are involved and still result in 100%.</p>	<p>rather than a random report.</p> <p>HARA outcomes and the methodology for the new indicator will be attached with these minutes.</p>		
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Ashley Burton

 Secretary/Scribe

3/14/18

 Date

The next Outcomes Committee Meeting will be held on April 9th, 2018 at 10:00am at CHN