

## Outcomes Committee - 2.8.2021

## **Meeting Minutes**

Attendance – Julia Steinberg, Ashley Burton, David Permaloff, Holly Ellis, Leah McCall, Audrey White, Marc Craig, Erinn Johnson, Jessica Keenan, Kerrie Kennedy, Sarah Sporny, Sian Washington

## Review of Income at Exit data -

- HPV/HCV program has a minimum TTP of \$50 that each participant must pay. The \$50 is deducted for the utility allowance 1st. If utility allowance is over \$50, they don't pay anything. If utility allowance is under \$50, they pay the difference of the utility allowance (if utility allowance was \$35, they would pay \$15). If all utilities were included in rent, tenant would pay \$50 towards rent.
- If someone has \$0 income and a voucher, they still need to pay the \$50 Total Tenant Payment (TTP). Can any of our programs assist with the \$50 payment? (CERA?)
- Follow-up registry & BNL to discuss if individuals with a voucher and \$0 income are having difficulty paying the minimum TTP.

Audrey to update workflow and record a training session for updating income.

Update website HMIS info & contact info.

## Training to address:

- ROI must be filled out before entering income or any other data (ROI is not retroactive)
- How to enter one-time payments

<u>Toolkit - Increase income at exit - Google Docs</u> – added definitions, links to HUD exchange, best practices

 Need to identify goal – Look up HUD System Performance Measures (SPM) minimum or measure against ourselves (data needed).

Next meeting: March 8 @ 11am - Working on Toolkit