

Alliance For Housing, Oakland County Continuum of Care Outcomes Committee Meeting Minutes

Date:	January 8, 2018	Start Time:	10:05 a.m.	Stop Time:	11:20 a.m.	Location:	CHN
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Members Present: Marc Craig, Leah McCall, Angela Gougherty, Erinn Johnson, Jenny Roma, Keri Kennedy, Charlotte Blackwell, David Permaloff, Rebecca Fitzgerald

Members Absent: Rosie Jones

Facilitator:	Marc Craig & Leah McCall	Scribe:	Ashley Burton
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Item	Discussion	Outcome	Action Item	Responsible Person and Due Date
Community outcomes across the CoC-Increase permanent housing destination and CM for HCV.	PSH Handout-report where we are losing people and what trends are			
	Gaps/ Barriers preventing non-permanent destinations	Communication with the landlord, losing contact, self-sabotage, housing first (working through other issues while being served w/ housing, may need additional support), want freedom of choice, confusion regarding multiple CM and program requirements		
	Best Practices/ Strategies	Renter readiness course-CHN offers for free. Motivational interviewing -CM training day	Put into intake process	

	<p>CM for HCV Best Practices/ Strategies</p>	<p>-Wichita State University has good handouts</p> <p>Build on social capital -Having clients share their emergency contact info -Peer connections, permanent community connections -Social gathering, peer reports back, agencies can come and tell about resources</p> <p>Double-down on resources -Easier for clients to access other resources -Streamline services -Leverage supportive services in a targeted way for wrap around services they need</p> <p>Increase communication when exiting</p> <p>Ask people what they want -CoC process, get feedback as to what would help them the most</p>	<p>Bring up in Housing Meeting -Criteria: time, cost, volunteer, paid position -Driven towards PSH?</p> <p>A way to not have an expedited process with MI Works, and employment programs</p> <p>Connect w/ other agencies to look back to where they have been, catch people before they fall back in to homelessness. -go back in and review info to complete exit interview -pick project to start with</p>	<p>Reach out to Deb Hendren to get referral sheet. Follow up with contact we have/had at MI Works-Leah</p> <p>Angela look into HMIS to reconnect, pull out the permanent discharge destination -CoC follow up what didn't work and what was helpful</p>
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		<p>to stay housed</p> <p>Help get CM feeling more connected to client to help in a positive way</p> <p>Client emergency contacts -figure out where they are at to catch them before they fall back into homelessness</p> <p>If we get a Community Grant</p>	<p>Training built on CoC level, built on all communities</p> <p>If we get a community grant, we want to also reach out to MSHDA to see if they will support the CM after that grant ended</p>	<p>CG talk to Heather McNutt</p> <p>Leah</p>
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Ashley Burton
Secretary/Scribe

1/16/18
Date

The next Outcomes Committee Meeting will be held on February 12, 2018 at 10:00am at CHN